

Case Study: The Whitechapel Centre



Home Street Home supported the Whitechapel Centre to deliver a food provision project in Liverpool. A hundred parcels a week, including food, household items, clothing, and travel costs, were given to people in temporary accommodation.

Vital Signs: Housing and Homelessness

Fund: Home Street Home

Awarded: £8,500

Primary Beneficiary: People in temporary accommodation

Number of beneficiaries: 300



TC's Story

TC became homeless when he split up with his partner. He sofa-surfed with family and friends for a few weeks before all his options ran out. TC was found sleeping rough in Liverpool city centre following a phone call to the Whitechapel Centre's phone line. The outreach team took TC for a coffee and discussed his situation and how they could help. They carried out a housing assessment, identifying how best they could meet his needs. Whitechapel referred to and advocated on his behalf with Liverpool's Housing Options Service to access emergency accommodation.

Housing Options agreed to place TC in an emergency B&B while he waited for more suitable accommodation to become available. The Whitechapel's outreach team helped TC move into the B&B and provided support to address his needs. He was given an emergency food parcel and a toiletry essentials pack to help him until Whitechapel could resolve welfare benefit application issues. They also provided TC with a list of nearby foodbanks and pantries along with a letter to confirm his circumstances.

Outcomes

Whitechapel have cited that the provision of food parcels has been a key resource that has supported service users to stay in temporary accommodation. The entirety of this project was funded by Home Street Home. Whitechapel have seen a reduction in food donations from the public but an increase in food prices so to keep costs down, they have been buying items in bulk when stock is available. They have a strong track record of supporting local homeless people and have received various grants via CFLM since 2013 including awards from the High Sheriff's Trust, LCR Cares and Nationwide.



The Future

The Whitechapel centre has stated that their food provision is an essential part of the work that we do, and they will continue to source and apply for grants from foundations, whilst also appealing for public donations. Some of the other main services that The Whitechapel Centre offers include housing and welfare advice, resettlement, and supported accommodation.

Case Study: Nightstop Communities North West CIC



Home Street Home has supported Nightstop with a grant that has allowed them to cover security deposits for those who cannot afford it to allow them to stay in emergency accommodation due to being at risk for a variety of reasons. This has meant that individuals at risk have not had to front the £50 cost themselves. Funding has also allowed beneficiaries to buy essential goods and food items.

Vital Signs: Housing and Homelessness

Fund: Home Street Home

Awarded: £8,500

Primary Beneficiary: Homeless community

Number of beneficiaries: 76



GR's story

GR had been drug-free for four months and agreed to engage with Change Grow Live (CGL) as part of his license agreement with Nightstop. GR also did weekly urine tests with CGL, and the results were reported back to NCNW.

GR's security deposit and move-in pack were paid for him, thanks to the grant funding from Home Street Home. This allowed GR to focus on making sure he paid for his utilities. After his first few weeks, GR was able to manage his finances better and then paid his utilities monthly on his universal credit payday. This allowed him to budget effectively for his essentials, such as

shopping and food, and meant that he did not fall into debt.

Outcomes

Overall, this grant has improved the mental health of service users and instilled a sense of security. Nightstop have stated that they have been able to accommodate a number of vulnerable individuals thanks to this project. The entirety of this project was funded by Home Street Home. Nightstop has reported that there were no challenges present during the project. Nightstop has a strong track record when it comes to supporting homeless people in Liverpool. Nightstop have been in receipt of various grants via CFLM since 2019 including awards from the Halton Foundation and LCR cares.



The Future

Nightstop will continue to provide temporary emergency accommodation to vulnerable homeless people. Moving forward, the organisation may not have the funds to support everyone with their security deposits and move in packs, but their accommodation will always be provided. Nightstop continually seek grant funding from multiple sources. Some of the other main services that Nightstop offer include wellbeing support, mediation, and counselling.